

### **ABOUT US**

Star Services Facility Management offers a comprehensive range of Total Facilities Management services, encompassing both hard and soft facilities management services. Our tailored offerings cater specifically to the unique needs of our clients, providing support across various sectors, from master developments residential communities, industrial spaces, commercial offices.

We are committed to delivering all planned, reactive, and corrective maintenance tasks within agreed timelines. We take direct accountability for ensuring 100% uptime for critical engineering services and business support functions.

## WHY CHOOSE US?

- Municipality approved contractor
- Minimized operational costs
- Minimised downtime
- Increased value of property
- Optimised working environment
- Qualified proactive technicians
- Annual maintenance services
- International accreditations: ISO 9001:2008, ISO 14001:2015, ISO 45001:2018, ISO 22301:2019 and OHSAS 18001:2007
- · We prioritize compliance and contribute to the overall safety of your facilities.
- · Promote sustainability by implementing energy-efficient technologies, waste reduction strategies, green initiatives, and sustainable design practices.
- 24/7 support services



#### **OUR SOFT SERVICES**

- Commercial & Residential Cleaning Services
- Commercial & Residential Landscaping & Gardening Maintenance
- Security Services
- House Maid Services
- Office Services
- Hospitality / Housekeeping Services
- Soft Scape & Landscape
- Horticulture & Irrigation
- Valet Parking Services
- Pest Control Services
- · Car Washing Services Glass Cleaning Services
- Wedding Hall Management



#### **MEP & CIVIL SERVICES**

- Mechanical and Electrical Maintenance
- **BMS Operation**
- Plant Maintenance
- **HVAC (Operation & Maintenance)**
- Plumbing & Water Management
- **Electrical Services**
- Plumbing & Water Major Leakage Management
- Civil Services (Repair & Maintenance)
- Carpentry Services (Repair & Maintenance)
- Painting WorksMove In / Move Out Services
- Renovation & Refurbishment Work
- Home Improvement









# OUR SUSTAINABILITY INITIATIVES



We will implement green processes at your locations to reduce negative impacts on the environment.

- Conduct sustainability audits
- Decreased water, energy and material use
- Reduced negative impact on the environment
- Increased recycling
- Consideration of the buildings' effects on human health
- Use modern insulation to reduce energy loss
- Use eco-friendly cleaning products to reduce the amount of toxic chemicals your facilities release into the environment
- Regular maintenance of equipment keeps their energy-usage down over time and helps extend equipment lifespans, reducing the material usage in replacement pieces.
- Recycling to improve the sustainability of your facilities



# TOTAL FACILITIES MANAGEMENT SERVICES

- Property Management Services
- Vendor Management Services
- Annual Maintenance Services
- Handyman Services
- Manpower Outsourcing Services
- Event Management Services
- Helpdesk Management Services
- Office Management Services
- Security Services

#### SPECIAL SERVICES

- Fire Alarm System AMC
- Fire Fighting System AMC
- Central Gas System Preventive Maintenance
- Water Tank Cleaning & Testing
- Façade Cleaning
- Grease Trap Cleaning
- BMU/Cradle Maintenance
- Pest Control
- CCTV system Preventative Maintenance
- Waste Management Services

We offer Total Facilities Management for various settings, such as commercial, industrial, institutional, and residential buildings. Our main objective is to help organizations efficiently and effectively manage their facilities. We have expertise in providing sustainable solutions for both hard and soft FM requirements, along with security and manpower services, encompassing true Total Facilities Management solutions.

Our team of licensed professionals is dedicated to delivering personalized and cost-effective solutions.

#### **ADDRESS:**

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